

Refund Policy

1. Registration Fee

The registration fee for all groups of programs and courses is 750 AED. This fee is non-refundable. Upon successful enrollment, this registration fee will be adjusted against the course fees.

2. Cancellation and rescheduling initiated by Colors Art Institute

Colors Art Institute reserves the right to cancel or reschedule a session or program due to unforeseen circumstances. In such cases, we offer the following alternatives: a) Rescheduling of the course, b) Issuance of a credit note, c) Refund of course fees paid if there is no option to reschedule*

3. Credit Notes

Credit notes issued are non-transferable and valid for a period of 6 months. It is the learner's responsibility to use the credit note before the expiration date.

4. Cancellation by Learner

Cancellations are permitted up to 10 days before the course commences. Cancellation requests should be submitted in writing to hello@colorsartdx.com. Available options include: a) Rescheduling, b) Issuance of a credit note.

5. Cancellations due to unforeseen events

In the event of cancellations due to unforeseen events or emergencies, each case will be evaluated individually. Learners should contact us at hello@colorsartdx.com to discuss their situation and we will strive to find a suitable resolution.

6. Incomplete courses

If a learner commences a course but is unable to complete it, no refund will be provided. Instead, we offer the option to reschedule to the next available session, allowing the learner to complete the course and obtain the corresponding certificate.

*Please note that the refund process takes approximately 15 working days and will be processed through the original mode of payment and is approved if rescheduling or issuance of credit note is not feasible.

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